Anniversary Event
of the
Call to Action
Remittances in Crisis: How to Keep them Flowing

co-convened by Switzerland and the United Kingdom
on Friday, 25 June 2021
from 3:00 – 4:30 pm CEST / 9:00 – 10:30 am EST

From Crisis Response to Advancing the Development Case

AGENDA

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<tr>
<th>Time</th>
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<tr>
<td>3:00 pm CEST</td>
<td>Opening</td>
<td>Welcome remarks: Ms. Rachel Turner, Director International Finance, Foreign, Commonwealth and Development Office, United Kingdom</td>
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<td>9:00 am EST</td>
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<td>3:05 pm CEST</td>
<td>Advancing the development case for remittances (part one):</td>
<td>Introduction of stocktaking report &amp; panel moderation: Mr. Christian Frutiger, Assistant Director General, Swiss Agency for Development and Cooperation, Switzerland</td>
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<td>9:05 am EST</td>
<td>Panel on the lessons from the crisis</td>
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**Question 1:**
What can we learn from the crisis and what remains to be done on ensuring an enabling regulatory framework and payments infrastructure in the remittances sector?
*Key words: De-risking policies, licensing, correspondent banking, interoperability*

**Conclusions from stocktaking report:**
Mr. Dilip Ratha, Lead Economist and Head of KNOMAD, World Bank

**Respondents:**
Mr. Kokeb Misrak Workeneh, Director for Bilateral Cooperation, Ministry of Finance, Ethiopia
Mr. Andalib Elias, Director General Multilateral Economic Affairs, Ministry of Foreign Affairs, Bangladesh
Mr. Gilles Lalu, Director of Financial Inclusion and Economic Development, Institute of Mexicans Abroad, Ministry of Foreign Relations, Mexico

**Question 2:**
What can we learn from the crisis and what remains to be done to foster inclusive innovation in the remittances sector?
*Key words: Digitization, remittance-linked finance products, financial empowerment*

**Conclusions from stocktaking report:**
Mr. Henri Dommel, Director Inclusive Digital Economies, UNCDF

**Respondents:**
Mr. Aktham N. Abuassi, Policy & Research Senior Specialist, National Payment Systems Oversight & Supervision Department, Central Bank of Jordan
Mr. Karafa Jobarteh, Deputy Director, Foreign Exchange Central Bank of the Gambia
Mr. Mohit Davar, Chairman, International Association of Money Transfer Networks (IAMTN)

**Q&A (time permitting)**
- 4:10 pm CEST  
  - Advancing the development case for remittances (part two): 
  - Presentation on the future of the Call to Action Interactive discussion
- 10:10 am EST  
  - Presentation of the way forward & moderation of the discussion:
  - Ms. Rachel Turner, Director International Finance, Foreign, Commonwealth and Development Office, United Kingdom
4:25 pm CEST  Closing
10:25 am EST

Concluding remarks:
Mr. Christian Frutiger, Assistant Director General, Swiss Agency for Development and Cooperation, Switzerland