INTRODUCTION

Hello, my name is _________. I am from __________ and we are collecting the opinions of Kenyans like you. I would like to ask you some questions about important issues. Let me assure you that your answers will be kept completely confidential; they will never be made public. This is a scientific study being conducted by a professional international survey research organization.

1. Can you please tell me your age?

   1. Less than 18 years old  (TERMINATE)
   2. 18 to 24  (CONTINUE)  25%
   3. 25 to 34  (CONTINUE)  34%
   4. 35 to 49  (CONTINUE)  22%
   5. 50 to 64  (CONTINUE)  14%
   6. 65 and over  (CONTINUE)  4%
   9. No answer  (TERMINATE)  0%

REMITTANCES FROM OUTSIDE THE COUNTRY

2. Do you have any family members or relatives living in another country outside Kenya?

   1. Yes  (CONTINUE)  35%
   2. No  (SKIP TO QUESTION 8)  65%
   9. Don’t know/No answer  (SKIP TO QUESTION 8)  <1%

3. Have any of your family members or relatives living in another country outside Kenya ever sent you money?

   1. Yes  (CONTINUE)  51%
   2. No  (SKIP TO QUESTION 8)  49%
   9. Don’t know/No answer  (SKIP TO QUESTION 8)

4. In which country does that family member or relative live – the one that sends you money? (Multiple responses allowed – may total more than 100%)

   1. United States  35%
   2. Europe  28%
   3. Africa  23%
   4. South America  1%
   5. Mexico  <1%
   6. Asia  3%
   7. Canada / Australia  4%
   8. Middle East  9%
   9. Don’t know/No answer  0%
5. How frequently does your family member or relative send you money?

1. 2 times a month or more (CONTINUE) 8%
2. Once a month (CONTINUE) 25%
3. Every 2 to 3 months (CONTINUE) 25%
4. Every 4 to 6 months (CONTINUE) 17%
5. About once a year (CONTINUE) 20%
6. Less than once a year (SKIP TO END) 3%
9. Don’t know/No Answer (SKIP TO END) 0%

6. How much money – on average – does your family member or relative send to you each time?

1. Less than $10 1%
2. $10 to $50 16%
3. $51 to $100 17%
4. $101 to $150 24%
5. $151 to $200 12%
6. $201 to $250 8%
7. $251 to $300 5%
8. $301 to $350 1%
9. $351 to $400 4%
10. $401 to $450 2%
11. $451 to $500 3%
12. More than $500 5%
99. Don’t know/No answer 2%

7. How do you receive this money? (Multiple responses allowed – may total more than 100%)

1. At a bank 48%
2. At a remittance company 40%
3. In the mail 1%
4. By a courier 1%
5. Through the Internet <1%
6. Through a credit card or ATM card 1%
7. Through a family member or friend traveling to Kenya 5%
8. By a bus or minibus 1%
9. Through a mobile phone 8%
10. Other (Specify: ______________) 1%
99. Don’t know/No answer <1%

**REMITTANCES INSIDE THE COUNTRY**

8. Have any of your family members or relatives living in another part of Kenya ever sent you money?

1. Yes (CONTINUE) 77%
2. No (SKIP TO END) 23%
9. Don’t know/No answer (SKIP TO END)
9. In what district / province / city does that family member or relative live – the one that sends you money?

1. Nairobi 37%
2. Central 10%
3. Coast 12%
4. Eastern 8%
5. North Eastern 1%
6. Nyanza 10%
7. Rift Valley 19%
8. Western 3%

10. How frequently does your family member or relative send you money?

1. 2 times a month or more (CONTINUE) 21%
2. Once a month (CONTINUE) 36%
3. Every 2 to 3 months (CONTINUE) 23%
4. Every 4 to 6 months (CONTINUE) 12%
5. About once a year (SKIP TO END) 7%
6. Less than once a year (SKIP TO END) 1%
9. Don’t know/No Answer (SKIP TO END) <1%

11. How much money – on average – does your family member or relative send to you each time?

1. Less than $10 (SKIP TO END) 10%
2. $10 to $50 (CONTINUE) 57%
3. $51 to $100 (CONTINUE) 20%
4. $101 to $150 (CONTINUE) 6%
5. $151 to $200 (CONTINUE) 3%
6. $201 to $250 (CONTINUE) 2%
7. $251 to $300 (CONTINUE) 1%
8. $301 to $350 (CONTINUE) <1%
9. $351 to $400 (CONTINUE) <1%
10. $401 to $450 (CONTINUE) 0%
11. $451 to $500 (CONTINUE) <1%
12. More than $500 (CONTINUE) 1%
99. Don’t know/No answer (SKIP TO END) <1%
12. How do you receive this money? (Multiple responses allowed – may total more than 100%)

<table>
<thead>
<tr>
<th>Method</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. At a bank</td>
<td>10%</td>
</tr>
<tr>
<td>2. At a remittance company</td>
<td>1%</td>
</tr>
<tr>
<td>3. In the mail</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>4. By a courier</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>5. Through the Internet</td>
<td>0%</td>
</tr>
<tr>
<td>6. Through a credit card or ATM card</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>7. Through a family member or friend traveling</td>
<td>3%</td>
</tr>
<tr>
<td>8. By a bus or minibus</td>
<td>3%</td>
</tr>
<tr>
<td>9. Through a mobile phone</td>
<td>89%</td>
</tr>
<tr>
<td>10. Other (Specify: ____________)</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>99. Don’t know/No answer</td>
<td>0%</td>
</tr>
</tbody>
</table>

**DEMOGRAPHICS**

A. Gender

<table>
<thead>
<tr>
<th>Gender</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>56%</td>
</tr>
<tr>
<td>Female</td>
<td>44%</td>
</tr>
</tbody>
</table>

B. District / Province

<table>
<thead>
<tr>
<th>Province</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nairobi</td>
<td>20%</td>
</tr>
<tr>
<td>Central</td>
<td>10%</td>
</tr>
<tr>
<td>Coast</td>
<td>8%</td>
</tr>
<tr>
<td>Eastern</td>
<td>16%</td>
</tr>
<tr>
<td>North Eastern</td>
<td>5%</td>
</tr>
<tr>
<td>Nyanza</td>
<td>11%</td>
</tr>
<tr>
<td>Rift Valley</td>
<td>24%</td>
</tr>
<tr>
<td>Western</td>
<td>6%</td>
</tr>
</tbody>
</table>